

Chryston Parish Church: A Church that Cares, Respects and Listens

Raising a Concern

At Chryston Parish Church, we want everyone to feel safe, respected, valued and supported.

Our Commitment

At the heart of Chryston Church is our commitment to caring for one another with kindness, respect and compassion.

From time to time, someone may have a concern about a situation, someone's wellbeing, or something they have seen, heard or experienced. We encourage people to share these concerns, recognising that talking about something that does not feel quite right can be an important way of caring for one another and helping to maintain a safe and welcoming church community.

Speaking with Confidence

We understand that raising a concern can sometimes feel difficult. You may be unsure about what you have noticed, wonder whether you have misunderstood something, or feel concerned about how your concern might be received.

If something you have seen, heard or experienced causes you concern, or leaves you wondering about someone's wellbeing, we encourage you to seek advice. **You do not need to be certain that there is a problem before speaking to someone.**

Sometimes there may be a simple explanation, while on other occasions sharing a concern may help someone receive support or ensure that the right advice or action is considered.

Sharing a concern is not about blame or criticism.

It is about creating a culture where people feel able to talk openly, where concerns can be listened to carefully, and where appropriate support can be offered when it is needed. If you are worried, uncertain, or simply feel that it would be helpful to talk something through, please feel able to speak to someone. **You will be listened to with care, respect and without judgement.**

Who Can I Talk To?

If you have a Safeguarding concern, please speak to the Safeguarding Co-ordinator.

If your concern relates to someone's behaviour towards you or another member of the church community, please speak to our Session Clerk, Andrew McKellan or Safeguarding Co-ordinator, Mhairi Moore.

What Will Happen?

If you choose to share a concern, we will listen carefully and respectfully and will take what you tell us seriously.

Raising a concern begins with a conversation and an opportunity to seek advice.

You are not expected to investigate the situation or establish what has happened. Simply share what you have seen, heard or experienced, and the appropriate person will consider what, if anything, needs to happen next.

Caring for One Another

Sharing concerns thoughtfully and respectfully is one of the ways we can care for one another as a church family.

By listening to one another, treating concerns with care and seeking appropriate support when needed, we can help Chryston Parish Church remain a safe, welcoming and supportive community for everyone.